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www.gadventures.com

## **G** Adventures Service Voucher

# Tour - Galapagos - West & Central Islands aboard the Monserrat (Lower Deck - Double)

We look forward to sharing the G Adventures way of travel with you. Please present this voucher to the G Adventures representative on arrival. This voucher will act as confirmation for the service/s listed below.

<b>Main Details</b>			
<b>Booking File</b>	<b>Issue Date</b>	Number of Travellers	Supplier Reference
1393234	Jul 04, 2019	2	

Travellers				
Last Name	First Name	Title	Sex	
Bentsen	Trond	Mr	M	
Neteland	Ingegerd	Ms	F	

**Start information:** Hotel Hilton Colon, Quito on Sep 28, 2019 **Finish Information:** Hotel Hilton Colon, Quito on Oct 04, 2019

Starting Point Address: Finishing Point Address:

Avenida Amazonas N19-14 y Avenida Patria
Ouito

Avenida Amazonas N19-14 y Avenida Patria
Ouito

Pichincha Pichincha
Ecuador Ecuador
1701-3103 1701-3103
23828300 23828300

sales.quito@hiltoncolon.com sales.quito@hiltoncolon.com

Please note the following information regarding local payments, which are collected at the start of the trip:

Transit Control Card 20.00 USD per person in cash Galapagos Park Fee 100.00 USD per person in cash

#### **Notes:**

Please note that the Galapagos Park Fee is paid in cash upon arrival to the Galapagos Islands.

The Galapagos National Park authorities have implemented a system of Transit Control Cards at a fee of \$20 USD per person in addition to the park fee of \$100. This card is to be purchased in cash in Quito before your flight to the islands. Please note that this applies to all tourists entering the Galapagos Islands and is a supplement to the existing entry fee to the National Park and is not controlled by tour operators or travel agencies. It is the first of a number of initiatives to track, control and maintain the sustainable tourism targets set out by the Galapagos National Park and the Ecuadorian government in an attempt to preserve the fragile environment of the archipelago.

Should you need to contact us during a situation of dire need, it is best to first call either the G Adventures Representative (if one is listed below) or our G Adventures Local Office. If for any reason you do not receive an immediate answer, please leave a detailed message and contact information, so they may return your call and assist you as soon as possible.

#### AIRPORT TRANSFER

If you have purchased an arrival through G Adventures or if an arrival transfer is included in the cost of your tour, please note that:

Your arrival transfer has been arranged based on flight information provided to us. If you are advised of a flight schedule change within 48 hours of your scheduled arrival time, we will do our best to rearrange your arrival transfer however we cannot guarantee this. If your arrival transfer does not arrive please go to the H.A.T.S. counter (Hotel and Airline Transportation Services) which is directly in front of international arrivals section, next to the taxi stand, and they can assist in contacting us. You may also call the emergency contact numbers listed below.

### **EMERGENCY CONTACT NUMBERS**

G Adventures Office Quito, Ecuador During office hours (Weekdays 9am-6pm Local Time)

From outside Ecuador: +593 2250 6610 From within Ecuador: 022 506 610

After hours Emergency number

From outside Ecuador: +593 999 506 000 From within Ecuador: 0999 506 000

If you are unable for any reason to contact our local office, please call the numbers listed below, which will connect you directly with our 24 hour Sales team, who will happily assist you.

Toll-free, North America only: 1 888 800 4100

Calls from UK: 0344 272 0000 Calls from Germany: 0800 365 1000 Calls from Australia: 1 300 796 618 Calls from New Zealand: 0800 333 307

Outside North America, Australia, New Zealand, Germany and the UK: +1 416 260 0999

Please refer to supporting documentation for departure taxes, local expenses, suggested spending amounts and items not included in your tour cost.

Trip Details are updated on our website when changes occur. We suggest you visit our website prior to departure at www.gadventures.com for access to our latest updated trip details.

Local Payments (if listed on this voucher) are per person amount/s and are to be made to your tour leader or G Adventures representative IN CASH upon arrival. For example: Galapagos Park fees and other similar local government fees.

Confirmation of your reservation means that you have already read, agreed to and understood the Terms and Conditions and applicable Conditions of Carriage (for our Expedition and Marine tours), however, you can access them through the below links if you need to refer to them for any reason:

http://www.gadventures.com/terms-conditions-policies/booking/

http://www.gadventures.com/terms-conditions/conditions-of-carriage/